



UNIVERSITY OF THE PHILIPPINES  
Diliman, Quezon City

## UNIVERSITY COMPUTER CENTER

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UPDCC-2011-04

Date: 12 December 2011

To: ALL DEANS, DIRECTORS AND HEADS OF UNITS, UP Diliman  
Through: Office of the Chancellor, UP Diliman

Subject: **Campus-wide Downtime for Scheduled Maintenance of Various Information-Technology Services**

Season's Greetings!

This is to respectfully inform you that there will be various scheduled network and system downtimes during the Christmas break from December 27 to 30. This is to give way to our annual maintenance works such as upgrading and updating our servers and switches. Affected services are (but not limited to):

1. UP Webmail
2. UP/UPD hosted websites
3. CRS
4. iLib
5. UVLe, Web Streaming Services, IskWiki
6. Internet access

Most units and buildings should still be able to access their local networks within their unit's subnetwork (within their immediate network). Should any local network be affected by the maintenance procedure, your Unit will be duly informed in advance. Please be updated via the UP Webmail homepage ([mail.up.edu.ph](mailto:mail.up.edu.ph), accessible locally). We will also announce on UCC's Twitter and Facebook accounts, information on the downtime duration, at least 48 h before the schedule.

We apologize in advance for this minor inconvenience; rest assured these measures will benefit the users in the coming new year.

May we request that this information be disseminated to all your Unit's constituents?

Thank you for your understanding and support in this endeavor

Sincerely yours,

Johnrob Y. Bantang, PhD  
Director